

Public Utility Commission of Texas

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Low-Income Electricity Discount to Resume Customers will get 20 percent reduction May through September

The Public Utility Commission (PUC) has authorized a 20-percent discount effective May 2008 through September 2008 for low-income residential electric customers in areas participating in retail electric competition.

Most customers who are eligible for the discount are automatically enrolled through a matching system operated by the Low-Income Discount Administrator (LIDA) using data provided by the Texas Health and Human Services Commission (HHSC) and retail electric providers. Approximately 366,000 customers are currently matched.

Customers who qualify for the Low-Income Discount but are not automatically matched are encouraged to apply directly by calling 1-866-454-8387 toll-free. In addition, customers who self-enrolled over the past year need to re-enroll. Self-enrolled customers are required to re-enroll every seven months. Every self-enrolled customer should have received an application and information by mail. Customers who have not received this information should call the above toll-free number. The Web site www.puc.state.tx.us/ocp/assist/liteup/index.cfm also contains this information in both English and Spanish.

Completed applications must be mailed with a copy of the most recent electric bill and income documentation to:

**LITE-UP TEXAS
1779 Wells Branch Parkway, Ste. 110B, #320
Austin, TX 78728-7022**

A customer qualifies if family income is at or below 125 percent of federal poverty level guidelines (\$26,500 annually for a family of four), or if the customer receives certain benefits from HHSC, including food stamps or Medicaid.

The customer must have an electric account in an area with retail customer choice. Residents of master or sub-metered apartments cannot get the discount. The discount does not affect eligibility for any other government benefit.

Funding for the discount comes from the System Benefit Fund. The fund collects 65 cents per 1,000 kWh from electric customers in areas of retail electric competition within Texas.

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