



Public Utility Commission of Texas

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PUC Imposes More Than \$110,000 in Penalties; Revokes Two Certificates

AUSTIN – The Public Utility Commission of Texas approved a settlement agreement, ordering the payment of \$110,600 in administrative penalties. The Commission also revoked a service provider certificate of operating authority (SPCOA) for a telecommunications utility and a certificate of convenience and necessity (CCN) for a sewer utility.

The Commission approved a settlement agreement against a retail electric provider that collected deposits without informing the Commission and without adequate customer protections. The REP agreed to pay an administrative penalty of \$20,000 (Docket [49576](#)). The Commission also approved two settlement agreements against transmission and distribution utilities regarding annual service quality. The TDUs agreed to pay administrative penalties of \$69,000 and \$21,600 (Dockets [49725](#) and [49829](#)).

The Commission also ordered the revocation of a SPCOA and a sewer CCN because these utilities were no longer serving customers (Dockets [48643](#) and [48749](#)).

About the Public Utility Commission

Our mission is to serve Texas by regulating the state's electric, telecommunication, and water and sewer utilities, implementing respective legislation, and offering customer assistance in resolving consumer complaints. Since its founding in 1975, the Commission has a long and proud history of service to Texas, protecting customers, fostering competition, and promoting high quality infrastructure. To learn more, please visit <http://www.puc.texas.gov>.

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