

CHAPTER 24. SUBSTANTIVE RULES APPLICABLE TO WATER AND SEWER SERVICE PROVIDERS.

Subchapter D. RATE-MAKING APPEALS.

§24.103. Contents of Petition Seeking Review of Rates Pursuant to the Texas Water Code, §13.043(b).

- (a) Petitions for review of rate actions filed pursuant to the TWC §13.043(b), shall contain the original petition for review with the required signatures. Each signature page of a petition should contain in legible form the following information for each signatory ratepayer:
 - (1) a clear and concise statement that the petition is an appeal of a specific rate action of the water or sewer service supplier in question as well as a concise description and date of that rate action;
 - (2) the name, telephone number, and street or rural route address (post office box numbers are not sufficient) of each signatory ratepayer. The petition shall list the address of the location where service is received if it differs from the residential address of the signatory ratepayer;
 - (3) the effective date of the decision being appealed;
 - (4) the basis of the request for review of rates; and
 - (5) any other information the commission may require.
- (b) A petition must be received from a total of 10,000 or 10% of the ratepayers whose rates have been changed and who are eligible to appeal, whichever is less.
- (c) A filing fee is not required for appeals or complaints filed under the TWC §13.043(b).