

Electricity Facts Label
Reliant Energy Retail Services, LLC
Medium Non-Residential POLR Plan, CenterPoint Energy Service Area
Issue Date: 03/01/2021

Electricity price	<p>Your average price for electricity will vary according to your usage and the components shown in the LSP rate formula below:</p> <p>LSP Rate (in \$ per kWh) = (Non-bypassable charges + LSP customer charge + LSP demand charge + LSP energy charge)/kWh used</p> <p>Where:</p> <ul style="list-style-type: none"> • Non-bypassable charges shall be all TDU charges and credits for the appropriate customer class in the applicable service territory and other charges including ERCOT administrative charges, nodal fees or surcharges, reliability unit commitment (RUC) capacity short charges attributable to LSP load, and applicable taxes from various taxing or regulatory authorities, multiplied by the level of kWh and kW used, where appropriate. • LSP customer charge shall be \$0.025 per kWh. • LSP demand charge shall be \$2.00 per kW, per month, for customers that have a demand meter, and \$50.00 per month for customers that do not have a demand meter. • LSP energy charge shall be the sum over the billing period of the actual hourly RTSPPs, for the customer's load zone that is multiplied by number of kWhs the customer used during that hour and that is further multiplied by 125%. • The minimum LSP energy charge is 3.44¢/kWh. • RTSPP interval prices are published at www.ercot.com.
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Other Key Terms and questions	<i>See Standard Terms of Service statement for full listing of fees, deposit policy, and other terms.</i>
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Disclosure Chart	Contract Term	Month to Month
	Do I have a termination fee or any fees associated with terminating service?	No
	Can my price change during the contract period?	Yes
	If my price can change, how will it change and by how much?	The price can change according to the formula and to reflect actual price changes that are allowed by Public Utility Commission rules due to changes in law or regulatory charges.
	What other fees may I be charged?	Information on other non-recurring fees is available in the Service Charges and Fees section of your Terms of Service.
	Is this a pre-pay or pay in advance product?	No
	Does Reliant purchase excess distributed renewable generation?	Yes
	Renewable Content	This product is 12% renewable.
	Statewide average for Renewable Content	The statewide average for renewable content is 21%.

Reliant, PO Box 3765, Houston, TX, 77253-3765 reliant.com, service@reliant.com, phone: 1-866-660-4900, 7 a.m. to 7 p.m. CT (Mon. - Fri.)
PUCT Certificate Number #10007