

**Electricity Facts Label**  
**Reliant Energy Retail Services, LLC**  
**Residential POLR Plan, CenterPoint Energy Service Area**  
**Issue Date: 04/01/2021**

**Electricity price**

Average monthly use	500 kWh	1000 kWh	2000 kWh
Minimum price per kWh	13.6¢	13.2¢	13.0¢
Average price per kWh at RTSPP of \$50/MWh	16.2¢	15.8¢	15.5¢
Average price per kWh at RTSPP of \$100/MWh	22.2¢	21.8¢	21.5¢

This price disclosure is based on minimum service prices- your average price for electricity will vary according to your usage and the components shown in the LSP rate formula below:

LSP Rate (in \$ per kWh) = (Non-bypassable charges + LSP customer charge + LSP energy charge)/kWh used

Where:

- Non-bypassable charges shall be all TDU charges and credits for the appropriate customer class in the applicable service territory and other charges including ERCOT administrative charges, nodal fees or surcharges, reliability unit commitment (RUC) capacity short charges attributable to LSP load, and applicable taxes from various taxing or regulatory authorities, multiplied by the level of kWh and kW used, where appropriate.
- LSP customer charge shall be \$0.06 per kWh.
- LSP energy charge shall be the sum over the billing period of the actual hourly Real-Time Settlement Point Prices (RTSPPs) for the customer's load zoned that is multiplied by the number of kWhs the customer used during that hour and that is further multiplied by 120%.
- The minimum LSP energy charge is 3.44¢/kWh.
- RTSPPs are published at [www.ercot.com](http://www.ercot.com).

**Other Key Terms and questions**

*See Standard Terms of Service statement for full listing of fees, deposit policy, and other terms.*

**Disclosure Chart**

Type of Product	Indexed Product
Contract Term	Month to Month
Do I have a termination fee or any fees associated with terminating service?	No
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	The price can change according to the formula and to reflect actual price changes that are allowed by Public Utility Commission rules due to changes in law or regulatory charges.
What other fees may I be charged?	Information on other non-recurring fees is available in the Service Charges and Fees section of your Terms of Service.
Is this a pre-pay or pay in advance product?	No
Does Reliant purchase excess distributed renewable generation?	Yes
Renewable Content	This product is 12% renewable.
Statewide average for Renewable Content	The statewide average for renewable content is 21%.

Reliant, PO Box 3765, Houston, TX, 77253  
 reliant.com, e-mail: [service@reliant.com](mailto:service@reliant.com), phone: 1-866-RELIANT, 24 hours a day / 7 days a week  
 PUCT Certificate Number #10007